

2020
/2021

ANNUAL REPORT



ADR Institute
of Alberta

Presented at the Annual General Meeting on June 10, 2021



Vision

Leading Dispute Resolution in Alberta



Mission

To provide leadership and services in Alternative Dispute Resolution (ADR) to our members and to the public.



Values

- Excellence
- Collaboration
- Uncompromising Ethics
- Leadership
- Accountability



New
ADRIA
website
launched
May 2021



New & Improved
Online Directory
of Alberta's ADR
Professionals



99
Online
Directory
Listings

2020/2021 HIGHLIGHTS

Sustaining a vibrant professional association, while weathering and emerging from the global pandemic, has fully occupied both Board & Staff over the past 15 months. While a return to normal ADRIA operations is perhaps still a few months away, we can all take pride in the accomplishments and resilience of our society as a leader in advancing ADR practices in Alberta, and influencing the national agenda.

Some of the highlights of the year past are:

- a strong commitment to diversity and inclusion, especially in regard to Indigenous peoples
- a dedicated Board & staff that faced the pandemic with strength of character and purpose, and discovered strategic opportunities therein
- a pivot towards professional online ADR learning that will generate new revenues for ADRIA in the long run
- online luncheons and learner sessions that have sustained ADRIA's commitment to continuous learning and outreach
- a new ADRIA website that will enhance the membership experience and provide valuable public information about ADR
- an improved online directory and fee structure that spotlights those with Chartered designations, and those that offer online ADR services
- Prompt Payment & Adjudication legislation that benefited greatly from ADRIA/Government consultations
- progress towards a long-promised Condominium Dispute Resolution process, including ADRIA/Government consultations
- the placement of highly qualified Alberta members on ADRIA's national committees, providing strong leadership and raising national standards for ADR training and designations.
- the introduction of the Chartered Med-Arb designation
- new incentives for those aspiring to achieve Chartered status
- a renewed CAMVAP contract that extends ADRIA's role in resolving motor vehicle disputes to 2023
- a highly effective and cohesive Board of Directors that now seeks to expand its effectiveness through the addition of short-term Directors that would provide external connectivity and subject matter expertise to advance ADRIA's strategic objectives.

50 Motor Vehicle Arbitrations

29 New Designations Earned

New Designations 2020

Qualified Mediator

Nancy Payne
Geraldine Hampton
Gabriel Venegas
Andrea Giroux
Shelley Moore
Julie Luhowy
Tracey Stock
Marlene Hope
Yoko Azumaya
Francesca Clarke
Marilyn Hood
Lauren Bartlette

Chartered Mediator

Heather Stewart

Qualified Arbitrator

Stephen Cassidy
Peter Major
James Samaroden
Corie Flett
Waverly Muessle
Victoria Foster
Stephanie Gagnon
Janet Hutchinson
Lauren Bartlette

Chartered Arbitrator

Kathryn Oviatt
Sharon Crooks
Kevin Kelly

Chartered Mediator-Arbitrator

Dora Dang
Jim McCartney
Deborah Howes
JB Isaacs

Together with the FOAJ, ADRIA luncheons and webinars provide professional development opportunities to learn and discuss topics of interest, network with other practitioners, and connect with ADRIA Board and staff. Moving online allowed us to bring in new speakers and reach a much broader audience, often across Canada. In 2020 we offered:

3 Calgary Luncheons

3 Edmonton Luncheons

8 Online Luncheons

MEMBERSHIP

As of December 31, 2020

380

Full Members

679

Total Members

10

Organizational Memberships

311

in 2012

403

in 2012

ADRIA experienced a small drop in the 2020 membership due to the pandemic, but is now seeing a resurgence as we emerge from the covid-related restrictions. Ours is a nimble and resilient membership!

72

% of Full Members have Designations

highest % of membership with designations in Canada!

ADR EDUCATION

2020 was a challenging yet inspiring year for ADRIA's Education department. We stretched our limits of what we thought we could do, to offer our integrated learning approach in an online format.

We transitioned nearly all of our core and specialty courses to online courses. The online synchronous format was well received by students and we had students participate from all regions of the province including some from out of province.

Moving forward, we will continue to offer a mix of in-person and online training for our core courses and, to allow for a broader reach, several of our specialty courses will remain as online training.

We plan to continue to enhance our programs and add courses. With the new website we will be able to provide an even better learning experience for our students.

In 2020...

+

166 STUDENTS

55 COMMUNICATIONS IN ADR

33 NATIONAL INTRODUCTORY MEDIATION

19 NATIONAL INTRODUCTORY ARBITRATION

59 IN OTHER TRAINING COURSES

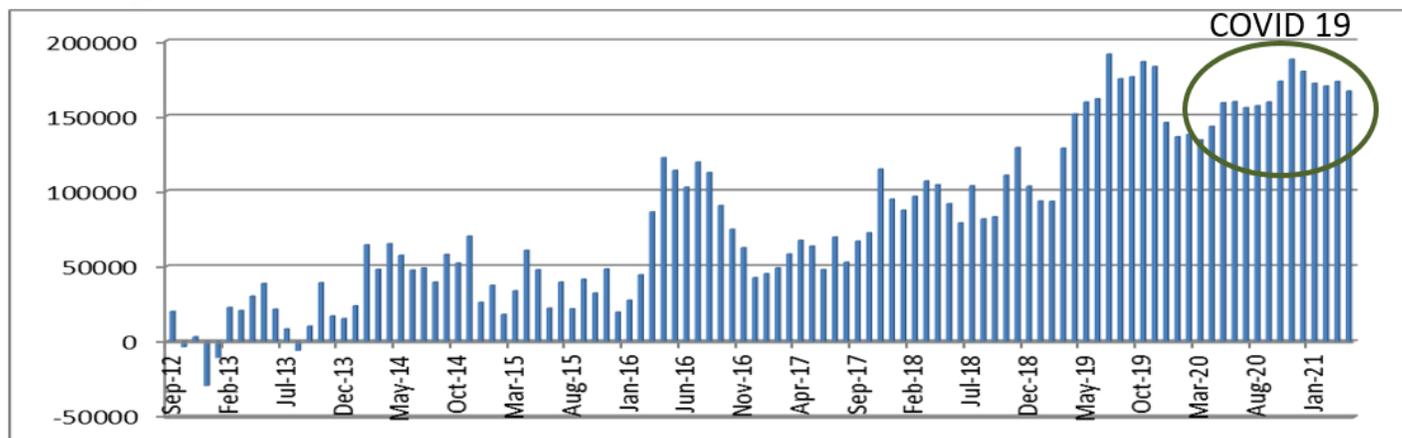
732 Student Days!

19

Courses

8

Learner Sessions



In 2020 ADRIA:

- ended the year with a surplus of almost \$35K
- received \$111,655.39 in Federal Wage Subsidies
- received \$2,446.43 in Federal Rent Subsidies
- received a Provincial Relaunch Grant of \$20K
- accepted a \$40K Federal Business Loan (\$10K forgivable)
- approved for a Federal Youth Employment Grant

STAFF

Paul Conway

Executive Director

Tammy Borowiecki

Director of Professional Development

Jillian Young

Education Coordinator

Carrie Madu

Executive & Membership Coordinator

Jocelyn Christian

Education Special Projects Coordinator

Kristy Rhyason

Manager of Marketing & Communications

Karen Sommerfeld

Accountant

Brenda Davidson

CAMVAP Provincial Administrator

Don Schapira

Calgary Development Officer

BOARD OF DIRECTORS

2020/2021

President

Barbara McNeil, C.Med, Q.Arb

Vice President

Michelle Bonnici

Treasurer

Dora Dang, C.Med, C.Arb

Secretary

Ali Ansell, Q.Med

Past President

Vacant/TBA

ADRIC Representative

Barrie Marshall

Governance Committee Chair

Kevin Kelly, Q.Arb, Q.Med

Directors

Amin Poonja, Q.Med
Paul Blakeney, C.Med
Samuel H. Sele, Q.Med
Sharon Roberts, Q.Arb

2021/2022

Ali Ansell, Q.Med

Paul Blakeney, C.Med

Dora Dang, C.Med, C.Arb, C.Med-Arb

Cindy Imppola, Q.Med

Kevin Kelly, C.Arb, Q.Med

Barrie Marshall

Barbara McNeil, C.Med, Q.Arb

Amin Poonja, Q.Med

Sharon Roberts, Q.Arb

Samuel H. Sele, Q.Med